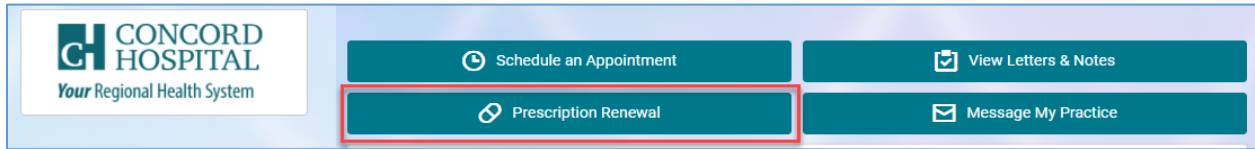
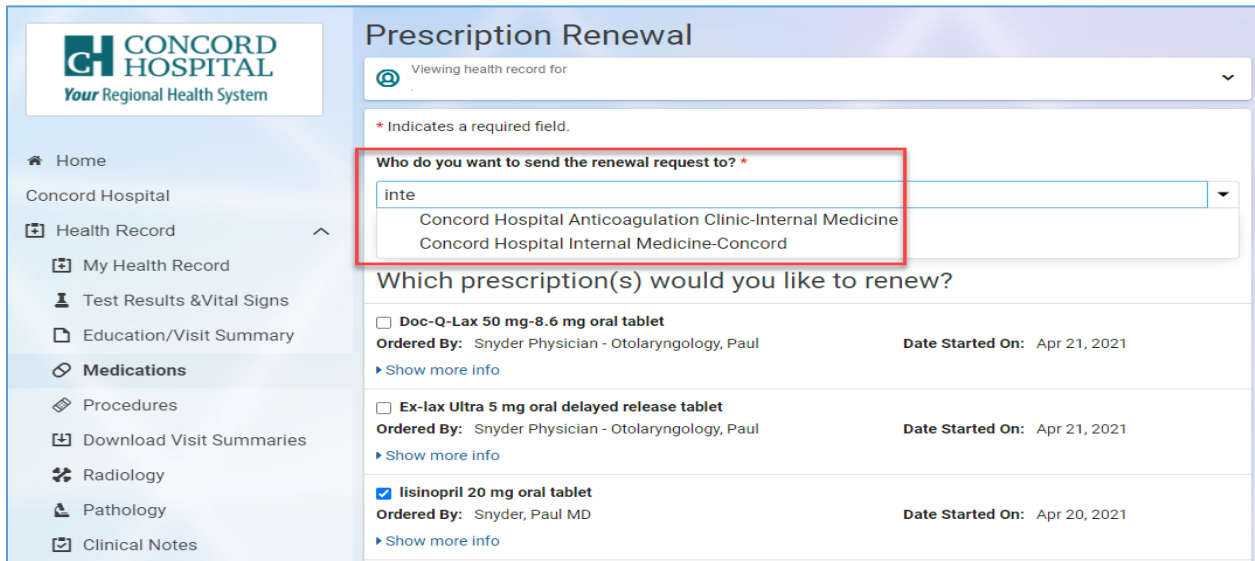


My Patient Connect – How to Request a Prescription Renewal

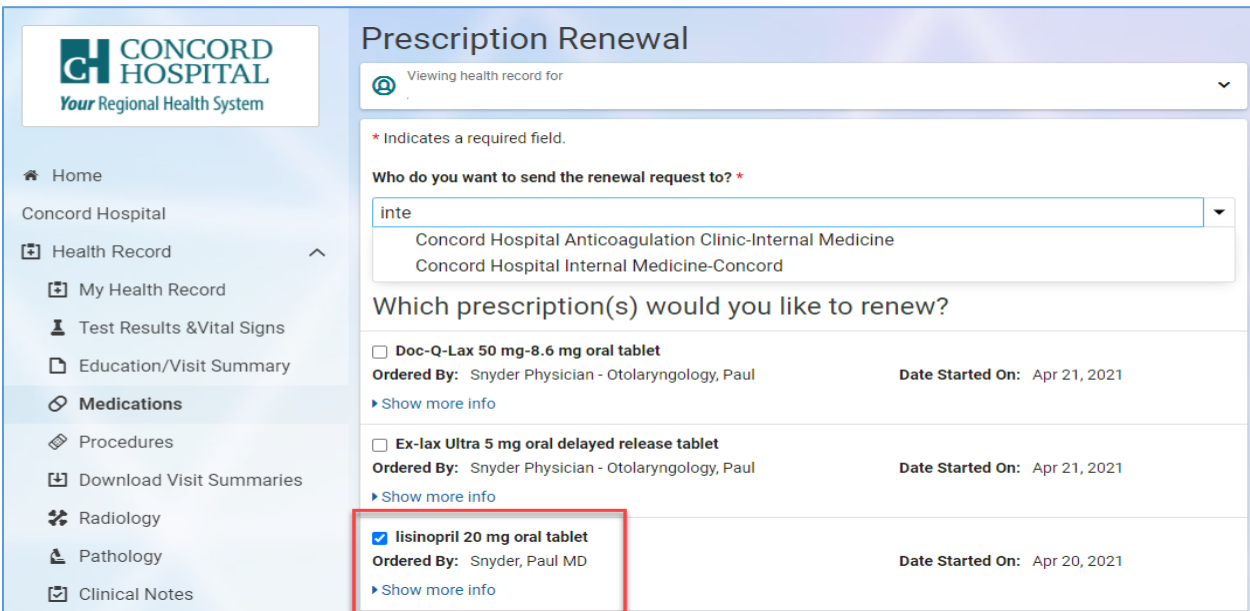
1. Log into My Patient Connect.
2. From the home screen, click Prescription Renewal:



3. In the **Who do you want to send the renewal request to?** Box, type the first few letters of the practice name and select the practice:



4. Next, choose the prescription you want renew by checking the box:



5. Scroll down and select how we should contact you if we have questions:

Is your medication not listed? [Add medication](#)

* **How should we contact you if we have questions?**

By secure message

By phone (please provide number)

* **Where should we send the prescriptions?**

Select

Additional comments

6. Select where you would like your prescription sent:

Is your medication not listed? [Add medication](#)

* **How should we contact you if we have questions?**

By secure message

By phone (please provide number)

* **Where should we send the prescriptions?**

Select

Select

Mail away pharmacy- include details in additional comments

I will pick up at the office

Send to my pharmacy

Send paper prescription to my home

7. If you select, **Send to my pharmacy**, click the button next to the pharmacy:

* **Where should we send the prescriptions?**

Send to my pharmacy

* **Where should we send the prescriptions?**

Brooklyn @ Gates Pharmacy
92 Gates Ave
Brooklyn, NY 112381846
Phone: (347) 425-1221

[Don't see your pharmacy? Add Pharmacy](#)

Additional comments

Send Cancel

Note: If you do not see your pharmacy, you may add a pharmacy by clicking **Add Pharmacy**.

8. You may add any additional comments (optional) you want your provider to know and click **Send**:

* Where should we send the prescriptions?

Send to my pharmacy ▼

* Where should we send the prescriptions?

Brooklyn @ Gates Pharmacy
92 Gates Ave
Brooklyn, NY 112381846
Phone: (347) 425-1221


Don't see your pharmacy? [Add Pharmacy](#)


Additional comments

Send Cancel

9. You will receive a verification alert that your prescription renewal request has been sent:

Medications

 Your prescription renewal request has been sent to your health care team for review. To view your prescription renewal request, click [here](#).

 *Your pharmacy may make changes, so be sure to ask your pharmacist for exact medication instructions.*